

Information Prescription Pilots – details of plans post January 2008

		Activity
1	Pilot site	Yorkshire and Humber - Leeds Low Vision Pilot
2	Project lead – name, tel nos and e-mail address	<p>Rebecca Sheehy Senior Project Manager RNIB Bristol 10 Still House Lane BS3 4EB rebecca.sheehy@nib.org.uk 0117 9341719 07852719093</p> <p>Chris Leese Service Development Manager RNIB C/o Foxall Centre 108- 110 Litchfield Street, Hanley Stoke on Trent ST1 3DS 07766775457 Chris.leese@nib.org.uk</p>

		Activity	
	<p>Will you still have DH funding left at the end of Jan 2008?</p> <p>When will this funding run out?</p> <p>Will you also be using further funding from other sources to continue your work?</p> <p>What are these sources and how long will this funding last?</p>	<p>Yes</p> <p>May 2009</p> <p>Yes</p> <p>We have secured funding from Leeds Social Services, Leeds PCT, RNIB Regional Services, and NHS Eye Care Services Programme in order that the post of the Eye Care Liaison and Information Officer continues the information prescription work. The post is an eighteen month post although it is hoped to be extended. This post came into place in November 2007 and the post will remain for eighteen months until May 2009.</p>	
4	How many information prescriptions have been issued?	May	October 5
		June	November 36
		July	December 28
		August	January 2008 14
		September 2	Total 85
5	How many staff have been involved in issuing information prescriptions?	Primary Care – GPs	Social services and other community based services & centres
		Secondary Care – hospitals	Information & advice centres
		15 people/ consultants, nurses	
		Mental health care services	Libraries

		Activity
6	How do you plan to consolidate and mainstream your work with current health conditions and existing staff?	<p>The pilot has created a range of resources for information prescriptions such</p> <ul style="list-style-type: none"> • Leeds Directory of services available in audio as well as print • An information pack , all available in audio as well as print • A patient record of information for the patient to keep • A free phone telephone line – which allows the user to listen to different leaflets and order them in different formats. • An Eye Care Liaison and Information Officer • A Room within the eye clinic dedicated to patient information needs and where the ECLIO is based. <p>The greatest challenge has been ensuring the prescription process has been systematic, we plan with the ECLIO in position to keep the profile of the pilot up and ensure that information giving and support is easy to provide. The data base also developed by the pilot and held on Map of Medicine can also be used by the ECLIO or others to deliver individual information required. In taking the pilot forward the project, other potential objectives would be to:</p> <ul style="list-style-type: none"> • Increase numbers receiving information prescriptions also attempting to bring GP's or Opticians in as prescribers. • Build in sustainability of the ECLIO post • Increase communication between the community sites and hospitals • Increase coverage of registration • Improve liaison between hospital and community services and therefore aim to decrease delay between hospital and social services. <p>With the appointment of the ECLIO there is a champion in the clinics and community bases, so it would be hoped that the profile will increase. Other plans of actions to reach objectives are:</p> <ul style="list-style-type: none"> • Focus groups at end of February to gain feedback on the information resources and inform changes • Continue to look at the Patient Information Form and potential improvements

		Activity
		<ul style="list-style-type: none"> • Placement of the Directory on the council and hospital websites. • Develop a sub group of the Low Vision Service Committee to meet with Leeds City Council communication team to update the Directory. • Build links with PALS services within the health service and also other projects such as LINK Age which is in process in Leeds. • Feedback to the Low Vision Service Committee on a monthly basis <p>Operationally</p> <ul style="list-style-type: none"> • Amend the patient pathway to include the ECLIO services and broaden the uptake of the prescription. • Organise a launch in the eye clinic concert with the official launch of Information prescriptions in March. • ECLIO to keep stock of Patient Information Forms in the eye clinic and community clinic to make the process easy for the clinicians. • Place the Patient Information Form in with the CVI's to further prompt the prescription process. • Continue to promote within the Eye Clinic staff at meetings and audits and emphasise the importance of information services. <p>Below is the suggested statistics that would be of use for evaluation purposes to collect to measure to assess if we are meeting our objectives.</p> <ul style="list-style-type: none"> • Numbers of registrations • Number of Information Prescriptions delivered • Number of referrals to social services from the ECLIO • Where patients have been seen i.e. community / hospital • Base line of registration at beginning • Dates Certificates of Visual Impairment arrive at social services, dates CVI's issued by consultant. • Audit against national guidelines • User satisfaction survey of some kind

		Activity
7	<p>If you intend to expand your work what are your plans?</p> <p>List the health conditions involved</p> <p>List the settings and locations involved</p> <p>List the professionals and organisations involved</p>	<p>The pilot wishes to consolidate its work but as mentioned above it is hoped that through this work there will be other benefits such as better informed patients who can better self manage their eye condition, better communication and liaison between hospitals and community services and the creation of an information culture within the eye clinics. There is also planned presentations at the Ophthalmic Public Health Symposium in Leeds, at the Royal College of Ophthalmologists Congress in May and to the Association of Directors of Adult Social Services Sensory Impairment sub group. It has also been widely discussed at the UK Vision Strategy Consultation and may be included within this, so the message and method behind information prescriptions is already being taken forward into other arena's and promoted and the pilot would hope to continue to do this so that the information prescription idea is taken up by other health professionals.</p> <p>Low Vision and in particular the five major long term eye conditions are Glaucoma, Age Related Macular Degeneration, Diabetic Retinopathy, Cataracts and Hemianopia.</p> <p>St James's Leeds Teaching Hospital Trust, Eye Clinic, and two community clinics, St Georges and Rutland Lodge. The community clinics also include optometrists and GPs.</p> <p>Andrew Cassels Brown – Consultant Ophthalmologist in Community Eye Health Tim Hunter – Head of Optometry Services Leeds Teaching Trust Kirsten Sinclair – Senior Sister Outpatient Department Eye Department Margaret Forth – Senior Rehabilitation Officer Leeds City Council Mick Ward – Head of Strategic Partnerships and Development (Older People and Disabled People) Leeds City Council Andrew Kent – Director NHS Eye care Services Programme</p> <p>Leeds Teaching Hospital Trust Leeds City Council RNIB Low Vision Service Committee</p>

		Activity
8	<p>Do you have the full backup and buy in of your local host organisations?</p> <p>What senior staff support and endorse your work? Please supply names, positions, tel nos and e-mail addresses</p>	<p>There is genuine back up for this project as can be seen by the additional funders we were able to attract to the pilot and we have worked in partnership the Low Vision Service Committee throughout the pilot. The Low Vision Service Committee and has representatives from voluntary organisations, social services rehabilitation team, opticians, PCT, ophthalmologist department from Leeds Teaching Hospital Trust and service users. There has also been support within Leeds Teaching Hospital Trust with the clinical director and nursing matron in the ophthalmology supporting the appointment of the Eye Care Liaison and Information Officer.</p> <p>Andrew Kent - Director NHS Eye Care Services Programme, akent@nhsma.fsnet.co.uk, 01924 253669</p> <p>Mick Ward – Head of Strategic Partnerships and Development Leeds City Council/ PCT mick.ward@leeds.gov.uk 0113 2474567 (voice) 07957 378 932 (mobile)</p> <p>Andrew Cassels Brown - Consultant Ophthalmologist in Community Eye Health Andy.Cassels-Brown@leedsth.nhs.uk 07909963205</p>
9	<p>Is there any support and advice you would like from DH to help you implement your plans?</p>	<p>The pilot would like a continued contact at DH to be able to refer to; it would also like to be informed of any developments of other pilots and the roll out of the IP programme. It would also like to draw on its support if further funding was applied for from other funders.</p>