

Information Prescription Pilot

Leeds Low Vision Service Committee and
RNIB

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Working with Voluntary Sector Bodies

Clearer signposting and
Integration

Voluntary sector involvement

- RNIB's partnership with Leeds LVSC
Key to the way the pilot has operated.
- LVSC established group promoting issues of people with sight loss in Leeds
- LVSC had representatives from statutory organisations and the vol sector in Leeds.

Key Points

- Information needs were broad.
- Information was seen as a high priority
- People wanted information about their own prognosis and condition
- One stop shop for information needs
- Do not want to be swamped but some information would be better than none.

Key Points

- Accessibility information must be in flexible and a range of formats.
- It was not good enough to have to rely on a relative/friend to read or interpret information for them.
- Idea of a prescription was liked as it could be something they referenced later or kept.

The prescription

- **Patient Information Form** detailing important personal eye health information.
- **Set prescription pack** – giving ease of access to clients
- **Free Phone information line**
- **Eye Care Liaison and Information Officer** able to individualise prescription and have created an information resource within the eye clinic and community.

Integration

- Vol sector, that was RNIB and other vol sector orgs were able to offer expertise in information giving and sources and ensure accessibility was a key priority.
- Vol sector is unhindered by NHS procedures as such and therefore could make things happen, react and be more flexible.
- Not being part of the NHS gave us a degree of independence– in a way supported things to happen.

- Now have a strong community and social services and vol sector link within the eye clinic
- Created good multidisciplinary working which there is commitment to sustain.